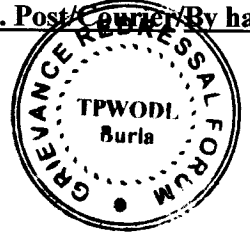


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/SED/ (Final Order)/ 2122 (h)

Date: 30/10/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/748/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Ajit Singh C/o-Pradeep Kumar Singh At/Po-Chipilima, Dist- Sambalpur.		4118-3107-0161	9937943554
3	Respondent/s	SDO (E) Hiraakud, TPWODL, Sambalpur			Division S.E.D, TPWODL, Sambalpur
4	Date of Application	22.10.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	22.10.2024			
9	Date of Order	30/10/24			
10	Order in favour of	Complainant	✓	Respondent	Others
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Chipilima, TPWODL, Sambalpur.



Appeared

For the Complainant- Ajit Singh

Represented by Pradeep Ku. Singh

For the Respondent - SDO(Elect.) Hirakud, TPWODL.

GRF Case No- BRL/748/2024

(1) Ajit Singh

At/Po- Chipilima,

Dist- Sambalpur

Consumer No.- 4118-3107-0161

COMPLAINANT

VRS

(1) SDO(Elect.), Hirakud, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Ajit Singh bearing Consumer No **4118-3107-0161** represented by Pradeep Ku. Singh under SED, TPWODL, Sambalpur stated about revision of bill and release of NSC.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has not submitted any relevant documents in this case.

OBSERVATION


The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Domestic consumer having CD 1kw with initial date of p/s 17.09.2006 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. The above P/s is using since the date of p/s by both brothers Ajit Singh & Pradeep Singh as came to know during the course of hearing. There is an outstanding amount of Rs 1,27,459.66/- upto billing month Sep'2024. Although, the p/s is continuing in the name of the Ajit Singh but that premises is occupied by both brothers and taking the benefit of the above p/s. This Forum has verified and found that there is no scope of bill revision. However, the new service connection so hold by opposite party can be released after complying the Reg. 17(i), (iii), (iv) & (vi) of OERC Distribution (Conditions of Supply) Code, 2019.

Hence, the Forum is in the opinion that the Opposite party is liable to release the NSC to Sri Pradeep Singh subject to compliance of the Reg. 17(i),(iii),(iv) & (vi) of OERC Distribution (Conditions of Supply) Code, 2019 by the complainant and observing departmental procedures.

ORDER

Considering the documents and statements submitted by both the parties at the time of hearing, the Forum hereby passes orders that:

- 1. The Opposite Party is directed to release the NSC to Sri Pradeep Singh subject to compliance of the Reg. 17(i),(iii),(iv) & (vi) of OERC Distribution (Conditions of Supply) Code, 2019 by the complainant and observing departmental procedures.*

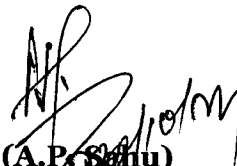

President
Grievance Redressal Forum
TPWODL, Burla - 768017

2. **Opposite party is directed to submit the compliance report to this Forum within one month from the date of issue of this order as the case may be.**

Accordingly, the case is disposed of.


(B. Mahapatra) 30/10/24

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sinha)

Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to: -** (1) Ajit Singh, At/Po- Chipilima, Dist- Sambalpur.
(2) Sub-Divisional Officer (Elect.) Hirakud, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), SED, TPWODL, Sambalpur.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

